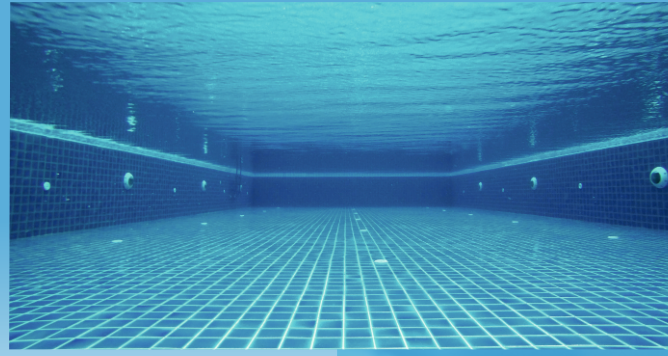


RT SWIMMING POOL SERVICES

PROVIDING PROFESSIONAL SWIMMING POOL AND CONSULTANCY SERVICES SINCE 1970

AUTUMN 2021 NEWSLETTER



Welcome to our Autumn 2021 Newsletter and I hope that you, your family and friends are well and have managed to get some use and enjoyment out of your pool, during what has been a largely disappointing summer. With many of us now double jabbed there appears light at the end of the tunnel and a return to some sort of normality, as a recent victim of the “pingdemic” I for one, certainly hope so.

In our Spring Newsletter, I mentioned that we had been named “**Best in Swimming Pool Maintenance**” in the Corporate Livewire South West England Prestige Awards 2020/21. To get this recognition after 51 years' service to swimming pools was very pleasing. I can now advise that we have received further recognition by way of the 2021 UK Enterprise Awards:

RT Swimming Pool Services Limited has been awarded:
Best Swimming Pool Services Provider - Southern England
...for the **2021 UK Enterprise Awards** proudly hosted by **SME-News!**

The SME Business Awards are for small and medium enterprises, with employees of 250 or less. All entries are judged by up to 4 of SME-News national panel of judges.

On the personnel front I am pleased to advise that we have recruited Glyn Richards as a Senior General Manager to assist in the smooth and efficient running of the service and maintenance side of the business. Glyn formally commences his duties on 1st November 2021.



Glyn Richards
Senior General Manager

Autumn is approaching, so for many of you with outdoor pools we will be commencing the very important winterisation process. As discussed in our autumn 2020 Newsletter our usual method is known as passive or complete winterisation. This requires closure of the filtration pump and water treatments so that the pool is completely shutdown during the winter season. There is however, an alternative method known as active or semi winterisation, whereby a frost thermostat is installed which activates the pump to circulate the water whenever the water/air temperature falls below a certain level. Should you wish to discuss the potential merits in moving to active winterisation please feel free to contact us, otherwise we will proceed with our usual passive approach.

Where we currently winterise your pool or, where you would like us to do so, please let me or the team know as soon as you are ready for us to start work on the closure of your pool for the winter. Please do bear in mind that we are unable to apply the wintercare algacide until the water temperature falls to below 10 degrees C, so two or more visits may be required.

In the meantime, thank you for your continued custom and I wish you all a safe winter.

Richard



Corporate Member
**SOUTH WEST ENGLAND
PRESTIGE AWARDS**
2020/21 WINNER
BEST IN SWIMMING POOL MAINTENANCE



**POOL DESIGN, BUILD
& REFINISHMENT**



**MAINTENANCE
CONTRACTS**



**POOL OPENING/
CLOSING**



**RENOVATIONS
& REPAIRS**



**POOL EQUIPMENT/
CHEMICALS**



**GENERAL POOL
CLEANING**



Richard Tyrrell MISPE
Managing Director

The POOL DOCTOR



In all my 51 years
I have never seen
that before!

Richard has dedicated 51 years to swimming pools and is without doubt a leading expert in every aspect of the industry. In our regular Pool Doctor Section we have asked the "Pool Doctor" to reflect on some of his experiences:

What has been your most embarrassing moment?

Well there have been quite a few actually! One particular moment comes to mind, back in the late 80s, I had just completed a renovation of an old concrete pool situated in the owner's garage. I was pleased with my work and the pool looked a delight with new coping stones, diving board, powered solar cover and new filtration equipment. The pool was full and I was ready to start up and test the filtration and heating systems – the moment of truth. I hadn't noticed the owner walk into the garage as I was preoccupied priming the pump at the time. Oblivious to his presence I switched on the pump and there was a huge bang followed by a jet of water that shot up and hit the garage ceiling and came back down with even more force and to my horror completely soaked the owner. The owner just stood there dripping wet and said "my goodness, that's a powerful pump" It was in fact a IHP pump and I had missed cementing a joint on the first elbow after the discharge from the pump. Quite an embarrassment, but he was a fisherman by trade so used to getting wet! Anyway, we kept him as a maintenance customer and were able to laugh about it afterwards!

Over your 51 years you must have come across some very unusual situations? Are there any that you can relate?

You just never know what you might stumble across when you attend a call out. I remember not long after I started in pools back in the early 70s I was called out on a Saturday to a certain Lord and Lady's estate as their pool had gone cloudy and George, the 90 year old gardener who attends to the pool just couldn't get it to clear.

Her ladyship wasn't quite ready for me when I called so the butler showed me into the drawing room and brought me coffee on a silver tray which he poured with white gloved hands. Eventually her ladyship joined me, apologising for her lateness and thanking me profusely for coming out to see them on a weekend. She marched me out to the pool and sure enough it was very cloudy, so cloudy that you couldn't see the bottom of the pool, even at the shallow end.

George was summoned who was to watch my every movement with suspicion. I checked the equipment which appeared to be working correctly, running on a diatomaceous earth filter which filters much finer than a sand filter. Then I noticed, sitting in the corner of the plant room, a brand new set of scaptrums which are the filters that go inside the stainless steel drum and are coated by charging up with diatomaceous earth each time after backwashing. I said to George "I see you have a new set of scaptrums" to which George replied "no, them's the old ones, ain't no good with them in – don't get no suction to vacuum" mystery of cloudy pool solved!

More about George in future newsletters including his novel way of balancing the chemicals and deciding on the water quality – by taste!

What has made you laugh most?

No names, no pack drill on this one! Back in 1972 or 73 I went to see a lady who was enquiring about a new pool for the grounds of her bungalow. The bungalow was newly constructed and the garden large and flat, with nothing apart from a pond in it. I thought maybe use the pond with its rockery as a backdrop and feature with a nice kidney shaped pool.

The lady was delighted with this suggestion and as we walked around the pool there was a crack as one of the crazy paving stones gave way under her weight and she disappeared in a large splash. It was a Coy pond which are usually 5-6' deep as Coy like to keep cool. A few startled fish appeared along with a couple of Lilly pads

and then the lady, who after I helped her out just said "never done that before".

She disappeared inside to change out of her wet clothes and when out of sight I collapsed in hysterics and couldn't stop. Desperate to calm down before she reappeared, I walked around the garden but to no avail unfortunately because as soon as she returned I started again. Strange, we didn't get that job!

What is the ideal temperature to keep a pool at?

Generally, a guide to pool water temperature would be 26c to 31c (78.8f to 87.8f). It is really a matter of personal choice. Pre decimal 80f was considered to be a good "normal" as it provides a pleasant temperature and the cost is reasonable to support, anything higher and the cost will rise disproportionately.

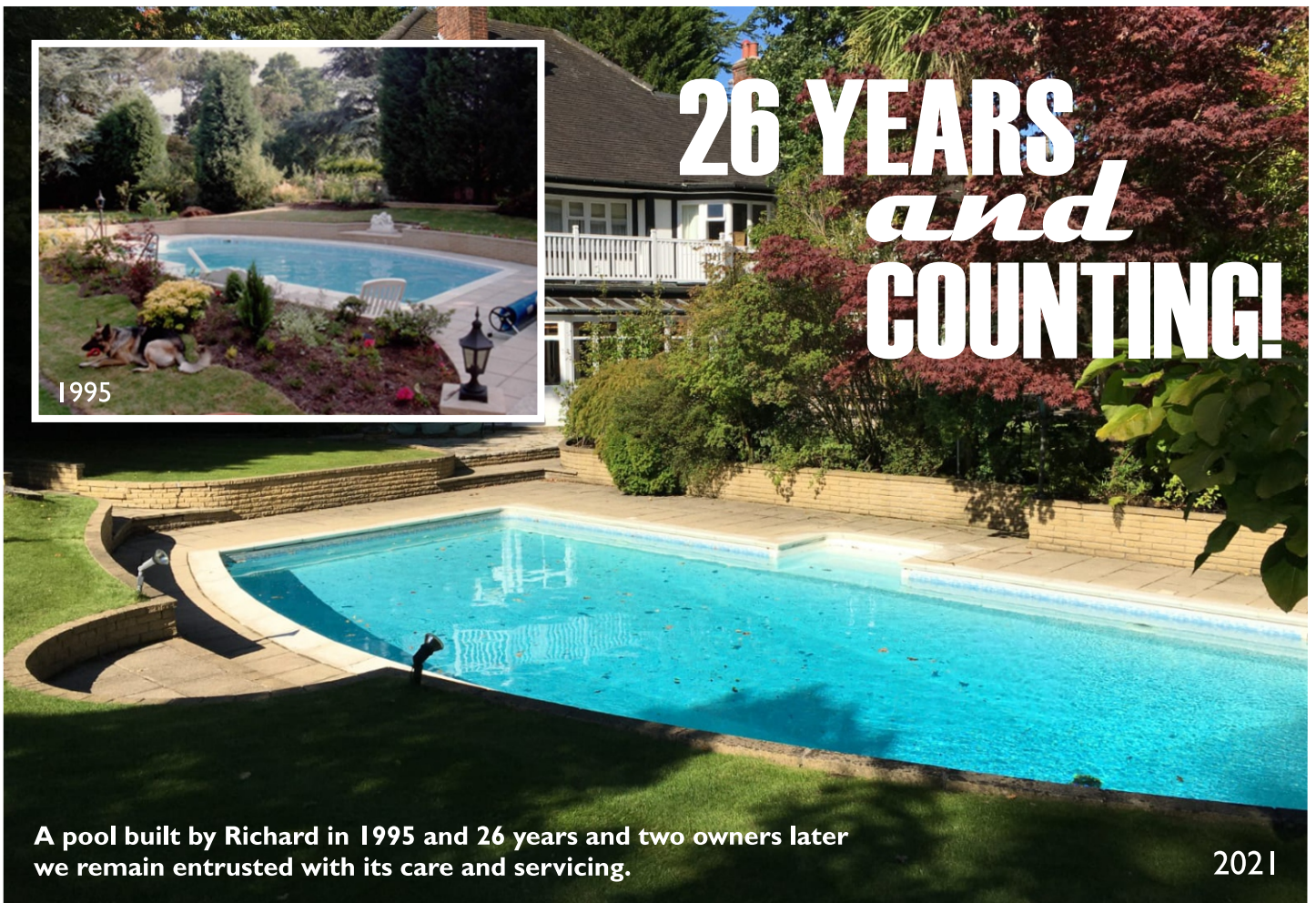
With outdoor pools it is all a question of ambient temperature. For instance, if you are lying or sitting in the sun at 25c and jump into the pool water at 28c, the water will feel cool but jump in on a much cooler day at 19c and the water will feel warm and comfortable. For indoor pools it is important to maintain the air temperature at 1c to 3c above the water temperature to help minimise evaporation.

Can a new pool liner be fitted during the winter when the pool is out of use?

Not really as liners should not be fitted when the air temperature is lower than 10c (50f). This is because liners can expand by as much as 70 to 80% in the heat, so if a liner were to be fitted during low air temperature as soon as temperatures increase the liner will stretch causing wrinkles and creases that have no where to go.

The temperature also must not be too hot. I tried to fit a liner in the height of summer once and found the liner had expanded so much that we abandoned the fitting, returning at 7am the next morning when it was much cooler. We also ran cold water from the hose over the liner to keep it cool during fitting.

We hope you have enjoyed hearing from the Pool Doctor on just some of his many experiences. Should you have any questions for Richard please let us know and we will include in future Newsletters.



A pool built by Richard in 1995 and 26 years and two owners later we remain entrusted with its care and servicing.

2021

In previous Newsletter's we advised having signed up as a Trade Champion to support the Wave 105 "Cash for Kids" Charity.

I am pleased to advise that with your help we are the leading "Trade Champion" by donation having raised a total of £1,000 for the Charity. This money will help improve the lives of up to 28 disadvantaged children in the south who are affected by poverty, illness, neglect or have additional needs.

We are continuing our efforts to support the "Cash for Kids" Charity which really does help disadvantaged children in the South of England. We have now signed up as a Wave 105 "Charity Champion" and to generate funds we have agreed to donate £25 from the amount invoiced for each preventative procedure (such as sand change, leak repair etc) or equipment replacement carried out between 1st November 2021 and 31st March 2022. We will also donate the first £100 from the amount invoiced to any new customer who mentions Wave 105 "Cash for Kids" when signing up to our services.

Over the course of the summer our Engineers have noted potential enhancements to promote the quality of your pool and equipment so as to reduce the risk of failure when opening up your pool in spring 2022 and onwards during the summer season. Where we feel it would be beneficial for your pool and equipment to be upgraded in any way we will be in touch with our recommendations and options for you to consider. If you do decide to take up our recommendations, you will additionally be helping the "Cash for Kids" Charity as we will be donating £25 from the amount invoiced.

Andrew



Andrew Donner
Finance Director

We proudly support Wave 105 Cash for Kids

Cash for Kids improves the lives of disadvantaged children in the South who are affected by poverty, illness, neglect or have additional needs.

wave105.com/cashforkids

Radio's Cash for Kids registered charity 1122062 (England, Wales & NI), SC041421 (East Scotland) and SD003334 (West Scotland)

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POOL DESIGN, BUILD & REFURBISHMENT



MAINTENANCE CONTRACTS



POOL OPENING/ CLOSING



RENOVATIONS & REPAIRS



POOL EQUIPMENT/ CHEMICALS



GENERAL POOL CLEANING



Please contact us to discuss your swimming pool requirements!

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